## PROVIDE System – Phase 1 Go-Live

On Monday, August 30 VA MAP & Groupware Technologies (GTI) will launch the Phase 1 implementation of the PROVIDE system.  As referenced throughout the year, this system will replace the current client database used by the VA MAP staff and will eventually house the services data maintained currently in RedCap.

Phase 1 implementation focuses on VA MAP services (i.e., medication services).  VA MAP eligibility assessments (i.e., new applications and recertifications) can be entered into PROVIDE using the new web portal, vacare.providecm.net.  ***This website will be activated on Monday, August 30***.

VA MAP highly encourages clients, case managers, and providers to use this electronic method for submission of VA MAP eligibility assessments and supporting documentation.  Paper documents will still be accepted for a 30-day period.  **As of October 1, 2021 all eligibility assessments should be submitted electronically.**

**\*\*Note: Providers participating in the Rapid Start pilot program must continue to submit Rapid Start (RED) applications using the paper application process.  DO NOT SUBMIT RED APPLICATIONS THROUGH THE NEW WEB PORTAL.  Pilot sites will be notified when RED applications can be submitted through the web portal.\*\***

Two training sessions will be held on using the web portal.

- September 1, 2021: 1 p.m. – 2:30 p.m.
  JOIN WEBEX MEETING
  https://providecm.my.webex.com/providecm.my/j.php?MTID=m48f1611342df4533175f8535ce3c2063

  Meeting number (access code): 2556 567 4797
  Meeting password: 1234

- September 8, 2021: 2 p.m. – 3:30 p.m.
  JOIN WEBEX MEETING
  https://providecmgti.webex.com/providecmgti/j.php?MTID=md73e109eea72308d798f6e14dd2ee239

  Meeting number (access code): 2634 259 1572
  Meeting password: 1234

A user guide illustrating how to complete an assessment will also be available on the web portal.